# Operational Considerations Work Group Panel Discussion





### **Speakers**



Miriam Sheril Head of Product – US Form3



Tony Cook
Executive Vice
President – Payment
Operations
FirstBank



Donna Blum
Concourse Sales
Director
BHMI



Dana Woller
Vice President,
Senior Bank
Operations Manager
BOK Financial

# Operational Considerations Work Group Overview



Objective: Develop guidelines, best practices, and other considerations for supporting faster payments operationally.

#### Scope:

- Receive Only (Initially) Primer Delivered! Deep dive underway (topic of today's discussion!)
- Key operational changes from existing payment systems (e.g., 24x7x365)
- Key technology shifts from existing payment systems (e.g., ISO 20022)
- Areas of overlap or complementarity with existing payment systems

Guideline.01: **Operational** Considerations for **Instant Payments** Receive-Side Primer Scan to download

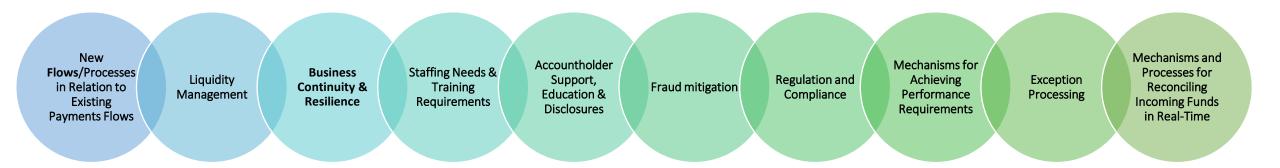




## Operational Considerations Working Group - Deliverable



- High Level Primer (Completed Q4 2023) Positive Feedback!
- Currently focused on Deep Dive of Receive only
  - Split the group into subgroups working on each section



### **Topics for Panel Discussion**





Key takeaways

Challenges faced producing deliverables?



Where would you like to see this workgroup go next?

#### What's Next for The Work Group



- Send Primer
- Send Deep Dive
- Other messaging (RFP, etc)

"Additional FI representation, especially from any who have implemented Send capability on RTP or FedNow would be HIGHLY valued!"

### Thank you

Miriam Sheril, Form3, Miriam.Sheril@form3.tech
Tony Cook, FirstBank, Tony.Cook@efirstbank.com
Donna Blum, BHMI, Donna.Blum@bhmi.com
Dana Woller, BOK Financial, DWoller@bokf.com

Please send additional feedback to: memberservices@fasterpaymentscouncil.org



### Audience Q&A

